



# Protecting the dream of homeownership. One data point at a time.

They trust you to help them buy a home. And you can trust us to make sure their sensitive information is protected.

## **We protect and defend your data...**

Our first line of data defense is our employees. We are trained on data security and what can and cannot be shared. Customer/consumer data is not shared across Genworth MI divisions or with our corporate office.

We go through data privacy and security reviews with several of our customers and regulators. We update our systems and policies on a regular basis based on feedback from such reviews, audits, and penetration tests. Our security policy is based on the ISO 27002 standard to ensure a comprehensive approach to securing our environment.

## **With technology and control...**

Technology is key in data protection. And we use many layers of defense technology. Our Computer Security Team monitors network activity 24/7, screens our multi-tier intrusion detection and prevention systems, implements malware and intrusion detection tools on all systems, applies strict access controls, encrypts sensitive data at rest, performs software evaluation and vulnerability assessments, and manages extensive Data Loss Prevention (DLP) capabilities. Additionally, we have an independent auditor prepare a comprehensive SOC 2 report (available upon request) annually to ensure and attest to our compliance with the Gramm-Leach-Bliley Act (GLBA). And we perform regular penetration tests multiple times per year to validate our technical controls.

*Let's help someone buy a house today.*

## **Which we are always advancing...**

Data defense is a full-time effort. Our team continues to evaluate new security technology solutions, update protection programs and policies, and provide role-based security training. We provide awareness information to all users on a regular basis enhanced by regular phishing email testing.

We belong to the Financial Services Roundtable (FSR) BITS, as well Financial Services Information Sharing and Analysis Center (FS-ISAC), and use our membership to continuously upgrade and rethink our data security infrastructure. The organization delivers thought leadership to address current and emerging technology and security challenges facing the nation's largest financial institutions. This enables us to stay up to speed with the most recent security technology in the financial services arena. We are committed to meeting security best practices as those practices evolve.

## **So we are always available...**

You know you can depend on us to provide the top MI products and services. And you can depend on our vigilance to guard against the unexpected. With our mature Disaster Recovery and Business Continuity programs, we have plans in place to deal with threats that may emerge.

If ever needed, we maintain a remote, robust production and recovery datacenter to protect and retrieve records.

Please contact your Genworth Sales Representative to learn more or to request a meeting with our security management. We look forward to speaking with you.